



| Jasmeow.Systems Free Month Terms of Service | | BuiltByBit Charity Bundle |



Hello and thank you for supporting the charity Gamers Outreach! With your support, the children hospitalised will have a restoration of joy and normality playing video games while being in care.

Jasmeow.Systems is a Systems Administrator team who specialises in remote monitoring for your systems and hardware, enterprise security with proper security implementations, extensive logging for making sure in production systems don't cause downtime and dedicated support where you need it most for your Minecraft network or business.

Please follow the terms of service below for how we operate, giving your free month of services the most reasonable conditions possible so you can make the most out of it. You must submit your details and join the Discord provided in the direct message you receive from the BuiltByBit bot for your free month to count. Just "claiming" it on the forums and not actually doing any interaction with the message will **VOID** your free month if not replied to by the 1st September 2023.

New Clients

Welcome aboard! You will be invited to the Discord and setup with the relevant channels to access and communicate with us. The free month Discord is called "Jasmeow.Lite" and our normal clientele are in "Jasmeow.Systems". Once your free period ends, you can discuss with the management team if you wish to join Jasmeow.Systems for \$40 a month. Any additional services come with their connected fees, such as DDoS protection or optimisation of your MC network.

This service is not for systems you rent from managed hosting providers, such as Shockbyte or PebbleHost as these offer managed services which have their own control panels like Multicraft where I do not have access to their backend infrastructure to support their systems. This applies to services brought from me also such as Jasmeow.Host. Managed providers do offer dedicated systems and VPS's though, so if you have one of these, we support them.

You may not:

- Request a service that is outside the scope of our current operations listed on our site. This is on a case-by-case basis so feel free to enquire before we make the decision to deny it.
- Ask for anything completely unreasonable which wouldn't be expected for free such as setting up multiple dedicated systems or changing significant system configuration.

Existing Clients

Previous clients who have Jasmeow.Systems as a service currently will have their free month start when their invoice date occurs, such as on the 15th of July, the period will be between 15th July to 15th August, then the cost will return. Any additional services would need their services paid for separately and are not included in the free month from the charity bundle.

You may not:

- Try and attempt to abuse the fact that this is a free month by cramming in all of your requests to be completed. Any hint of this will be charged normally or pushed back to your next invoice date.

Any system admin or management team member will not handle any request in direct messages no matter the situation or problem. If you contact any member of the team externally from the comms-chat channel you have been provided, you forfeit the free month of Jasmeow.Systems unless permission has been approved by management (Not applicable to existing clientele).

We do not tolerate abuse towards any of the system admins as this is unacceptable. Be kind and respectful to any authorised staff. Decency and courtesy are required for any communication and we can refuse a task that is extremely not well thought out in terms of planning and implementing such changes.

The management team can revise this document at any time with warning given. Our word is final in all circumstances.